



Mercedes SPRINTER

Karta gwarancyjna / Książka serwisowa

Warranty card / Service book

Garantiekarte / Service-Hefte

Takuutodistus / Huoltokirja



www.polster.pl

Warranty Card

1. **Polster S.C.**, ul. Jana Styki 16, 64-920 Piła warrants to the Purchaser failure-free operability according to up-to-date technical expertise and upon terms and conditions set forth below.
2. This warranty for vehicle bodywork is valid for a period of two years, starting from the date of sale of the vehicle (date of invoice) or release of the vehicle to the Purchaser (starting from the 7th day after the Purchaser is notified about the readiness of the vehicle for release). The earlier date shall prevail in this respect. This warranty applies only to the bodywork of vehicles earlier released or admitted for traffic in the European Economic Area (EU member states and Norway, Island and Lichtenstein) or in Switzerland.

3. An event under this warranty occurs when:

- the technical inoperability of the vehicle's bodywork results from a factory or material defect or natural wear;
- failure of a particular part occurs during the period of warranty;
- failure of a particular part is not excluded under the warranty pursuant to these terms.

The process of natural wear – without the occurrence of the abovementioned conditions – is not covered by this warranty. The Purchaser has the right to request free-of-charge removal of the defect and damages of other elements of the bodywork caused by such defect (repair). The repair of damages shall be performed at Polster S.C. ul. Jana Styki 16, 64-920 Piła/Poland only. Any further claims under this warranty

shall be excluded. The costs of repair made in connection with a claim under this warranty shall be limited to the actual value of the bodywork upon occurrence of the defect covered by this warranty.

4. Claims under the warranty

Claims under this warranty may be initiated on condition that:

- all service requirements are fulfilled in accordance with the instructions of the producer of the bodywork;
- no modifications have been made in the vehicle and bodywork.

To raise claims under this warranty, please submit your service book with confirmed technical check-ups performed so far.

Warranty Card

This warranty does not cover elements regularly exchanged during technical check-up procedures and maintenance of the bodywork and the vehicle.

Claims under this warranty shall be satisfied only and solely by:

- the issuer of the warranty.

As regards the removal of defects, the issuer of the warranty has the right to act at own discretion or to contract an exchange or repair of a defective part. Exchanged parts shall be the property of the issuer of the warranty.

5. Exceptions

This warranty does not cover:

- antenna rod
- remote control battery
- wheels and tyres
- adjustments
- battery charging and maintenance

- reset of electronic modules if no elements have been damaged
- discolouration of materials
- indications of wear in the vehicle's interior
- indications of wear of varnish
- glass
- fuses
- bulbs
- LEDs
- seat shock absorbers

This warranty excludes defects in accessories as well as elements and parts implemented or reconstructed after production.

Liabilities under this warranty shall not apply if malfunctions or defects result from either of the below:

- The Purchaser failed to report a defect or malfunction or did not allow for its examination.

- The Purchaser did not provide the possibility for immediate repair of a defect or malfunction.
- The Purchaser used the purchased object against its purpose or in manner causing overload thereof (e.g. participation in sports car races, weight overload, tuning modifications).
- The Purchaser mounted elements or parts not admitted for use by the producer.
- The Purchaser modified the vehicle in manner, which has not been approved by the producer.
- The Purchaser failed to adhere to provisions regarding use according to intended purpose, technical check-ups and maintenance of vehicles (described in the manual). This also includes the use of improper grease products and consumables.
- The vehicle was serviced unprofessionally by a service

Warranty Card

provider without the producer's authorisation.

6. Instructions regarding liability for product non-conformity

Technical check-ups and related services are provided by Polster S.C., ul. Jana Styki 16, 64-920 Piła, Poland and by an extensive network of Authorised Car Services cooperating with the company, specialising in heating and air-conditioning systems (Eberspaecher, Autoklima), which:

- use specialist tools and equipment and ensure that service works are performed by professionals constantly enhancing their qualifications;
- guarantee that the vehicle shall be serviced with due care and professionally;
- perform all maintenance works in

professional manner;

- perform all repairs under the warranty for vehicle bodywork, ex gratia or liability for product non-conformity;
- confirm timely performance of all services in the service book.

Please adhere to the provisions and recommendations and observe the dates of technical check-ups as specified in the service book. To be able to exercise all rights, please follow those guidelines also when the vehicle is used by third parties.

If within the period of the warranty technical check-ups or services are not performed in accordance with the abovementioned conditions, the reasonability of a claim shall be considered only upon submittal of results of an expertise made by the producer.

Within the period of liability for product non-conformity with regard to the vehicle's bodywork, technical check-ups must be ordered:

- on a regular basis,
- in timely manner,
- from Polster S.C., ul. Jana Styki 16, 64-920 Piła, Poland only,
- with regard to heating and air-conditioning systems Polster S.C. recommends Eberspaecher, Autoklima as only those service providers guarantee necessary technical expertise and specialist tools.

Technical check-up does not include repairs. Repairs must be ordered separately. For detailed information about the scope of technical check-up procedures, please refer to the service book.

Warranty Card

7. Instructions regarding warranty for lack of chassis corrosion

The warranty for lack of chassis corrosion granted for a new vehicle is valid to the date of a subsequent technical check-up, max. 3 years.

It is conditioned on the removal – according to the instructions of the bodywork producer – of all visible damages reported during the check-up or revealed otherwise.

The extension of the warranty is confirmed by a relevant entry in the service book.

The warranty for lack of chassis corrosion applies to new vehicles:

- sold for the first time and released in the area covered by Polster S.C.
- which at the time of the claim under this warranty are registered and used in the covered area.

This warranty is issued by Polster S.C. The costs of repair made in connection with a claim under this warranty are limited to the current value of the vehicle upon the occurrence of the defect covered by the warranty.

Exceptions

The warranty for lack of chassis corrosion shall not apply in case of damages:

- resulting from an accident, external factors (e.g. theft, road collision, stone stroke) or inadequate maintenance of the vehicle or impact of the natural environment,
- resulting from wilful acts or gross negligence of the owner, driver or any third parties,
- resulting from modifications in the vehicle or parts assembled in

the vehicle, which have not been admitted for use by Polster S.C.;

- resulting from non-professional repairs;
- caused by participation in sports car events, military manoeuvres, disaster combating actions or during other events of a similar character;
- resulting from military actions, turmoil, earthquakes or other force majeure events;
- resulting from defects that were known to the Purchaser but had not been reported to Polster S.C. immediately for removal or repair in accordance with the instructions of the bodywork producer.

Have a pleasant trip!
Polster S.C.

Service book

Introduction

This service book contains information about technical check-ups and maintenance of vehicles.

For safe use of the vehicles, maintenance service must be performed on a regular basis and as scheduled.

Works performed by a professional team with adequate qualifications are of critical importance especially with regard to all actions relating to safety and safety-related systems.

The bodyworks by Polster S.C. are improved and modernized continually. For this reason, services performed during a technical check-up may vary.

A technical check-up should be performed every 100.000 km, no later than 12 months from the date of release of the vehicle (if used in severe conditions – every 50.000 km).

The scope and frequency of service depends in particular on the conditions in which a vehicle is used.

Normal conditions of use:

- on highways and expressways,
- in regional and supra-regional traffic,
- in large towns and agglomerations.

Severe conditions of use:

- driving with frequent stops,
- driving often on non-hardened surfaces.

Please determine the conditions in which the vehicle is used usually to choose the proper service team.

Technical check-up

Control of the vehicle by the service manager

- Checking the vehicle in terms of damaged varnish, corrosion and post-accident damages

Control site

- Checking the vehicle in terms of damaged anti-corrosion coating of the chassis
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning compressor
- Checking the air-conditioning V-belt
- Checking the vehicle in terms of loose elements and mounting of the towing hook
- Checking the vehicle in terms of loose elements and mounting of the heating system
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning system

- Checking the vehicle in terms of damaged spare wheel hold

Tightness and condition

- Please pay special attention to areas of friction and cabling layout!
- In case of liquid shortfall, please find out the cause and remove the defect.
- All cables are rigid and flexible.
- Rubber covers
- Additional rubber suspension springs

Liquid and gas levels in the air-conditioning system – control and adjustment

- In case of liquid or gas shortfall, please find out the cause and remove the defect (separate order).

Operation and condition - control

- Safety belts: holds, hold extensions
- Car seats: operation, loose elements and mounting

- (Tighten screws and twists and apply the correct tightening moment)
- Shelves: operation, loose elements and mounting
- Audio equipment: operation
- Lightning system: operation
- Air-conditioning system: operation
- Heating: operation
- Floor: checking the connections
- Upholstery: checking the connections
- Grab bars: controlling loose elements and mounting
- Electrical door: operation
- Car rear door
- Vehicle screens: tightness control
- Roof hatch: operation and tightness control
- Roof fan: operation and tightness control
- Screens: operation control
- Checking of vehicle safety facilities (hammers, extinguisher, first aid kit, informative stickers)

Date

Mileage in km

Order repair No.

Operations repeated every 24 months

Air conditioning service / removal of

Air condition filter

Control of the vehicle by the service manager

- Checking the vehicle in terms of damaged varnish, corrosion and post-accident damages

Control site

- Checking the vehicle in terms of damaged anti-corrosion coating of the chassis
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning compressor
- Checking the air-conditioning V-belt
- Checking the vehicle in terms of loose elements and mounting of the towing hook
- Checking the vehicle in terms of loose elements and mounting of the heating system
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning system
- Checking the vehicle in terms of damaged spare wheel hold

Liquid and gas levels in the air-conditioning system – control and adjustment

In case of liquid or gas shortfall, please find out the cause and remove the defect (separate order).

Tightness and condition

- Please pay special attention to areas of friction and cabling layout!
- In case of liquid shortfall, please find out the cause and remove the defect.
- All cables are rigid and flexible.
- Rubber covers
- Additional rubber suspension springs

Operation and condition - control

- Safety belts: holds, hold extensions
- Car seats: operation, loose elements and mounting
(Tighten screws and twists and apply the correct tightening moment)
- Shelves: operation, loose elements and mounting
- Audio equipment: operation
- Lightning system: operation
- Air-conditioning system: operation
- Heating: operation
- Floor: checking the connections
- Upholstery: checking the connections
- Grab bars: controlling loose elements and mounting
- Electrical door: operation
- Car rear door
- Vehicle screens: tightness control
- Roof hatch: operation and tightness control
- Roof fan: operation and tightness control
- Screens: operation control
- Checking of vehicle safety facilities
(hammers, extinguisher, first aid kit, informative stickers)

Remarks:

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Polster signature/stamp

Date

Mileage in km

Order repair No.

Operations repeated every 24 months

Air conditioning service / removal of

Air condition filter

Control of the vehicle by the service manager

- Checking the vehicle in terms of damaged varnish, corrosion and post-accident damages

Control site

- Checking the vehicle in terms of damaged anti-corrosion coating of the chassis
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning compressor
- Checking the air-conditioning V-belt
- Checking the vehicle in terms of loose elements and mounting of the towing hook
- Checking the vehicle in terms of loose elements and mounting of the heating system
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning system
- Checking the vehicle in terms of damaged spare wheel hold

Liquid and gas levels in the air-conditioning system – control and adjustment

In case of liquid or gas shortfall, please find out the cause and remove the defect (separate order).

Tightness and condition

- Please pay special attention to areas of friction and cabling layout!
- In case of liquid shortfall, please find out the cause and remove the defect.
- All cables are rigid and flexible.
- Rubber covers
- Additional rubber suspension springs

Operation and condition - control

- Safety belts: holds, hold extensions
- Car seats: operation, loose elements and mounting
(Tighten screws and twists and apply the correct tightening moment)
- Shelves: operation, loose elements and mounting
- Audio equipment: operation
- Lightning system: operation
- Air-conditioning system: operation
- Heating: operation
- Floor: checking the connections
- Upholstery: checking the connections
- Grab bars: controlling loose elements and mounting
- Electrical door: operation
- Car rear door
- Vehicle screens: tightness control
- Roof hatch: operation and tightness control
- Roof fan: operation and tightness control
- Screens: operation control
- Checking of vehicle safety facilities
(hammers, extinguisher, first aid kit, informative stickers)

Remarks:

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Polster signature/stamp

Date

Operations repeated every 24 months

Mileage in km

Air conditioning service / removal of

Order repair No.

Air condition filter

Control of the vehicle by the service manager

- Checking the vehicle in terms of damaged varnish, corrosion and post-accident damages

Control site

- Checking the vehicle in terms of damaged anti-corrosion coating of the chassis
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning compressor
- Checking the air-conditioning V-belt
- Checking the vehicle in terms of loose elements and mounting of the towing hook
- Checking the vehicle in terms of loose elements and mounting of the heating system
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning system
- Checking the vehicle in terms of damaged spare wheel hold

Liquid and gas levels in the air-conditioning system – control and adjustment

In case of liquid or gas shortfall, please find out the cause and remove the defect (separate order).

Tightness and condition

- Please pay special attention to areas of friction and cabling layout!
- In case of liquid shortfall, please find out the cause and remove the defect.
- All cables are rigid and flexible.
- Rubber covers
- Additional rubber suspension springs

Operation and condition - control

- Safety belts: holds, hold extensions
- Car seats: operation, loose elements and mounting
(Tighten screws and twists and apply the correct tightening moment)
- Shelves: operation, loose elements and mounting
- Audio equipment: operation
- Lightning system: operation
- Air-conditioning system: operation
- Heating: operation
- Floor: checking the connections
- Upholstery: checking the connections
- Grab bars: controlling loose elements and mounting
- Electrical door: operation
- Car rear door
- Vehicle screens: tightness control
- Roof hatch: operation and tightness control
- Roof fan: operation and tightness control
- Screens: operation control
- Checking of vehicle safety facilities
(hammers, extinguisher, first aid kit, informative stickers)

Remarks:

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Polster signature/stamp

Date

Mileage in km

Order repair No.

Operations repeated every 24 months

Air conditioning service / removal of

Air condition filter

Control of the vehicle by the service manager

- Checking the vehicle in terms of damaged varnish, corrosion and post-accident damages

Control site

- Checking the vehicle in terms of damaged anti-corrosion coating of the chassis
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning compressor
- Checking the air-conditioning V-belt
- Checking the vehicle in terms of loose elements and mounting of the towing hook
- Checking the vehicle in terms of loose elements and mounting of the heating system
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning system
- Checking the vehicle in terms of damaged spare wheel hold

Liquid and gas levels in the air-conditioning system – control and adjustment

In case of liquid or gas shortfall, please find out the cause and remove the defect (separate order).

Tightness and condition

- Please pay special attention to areas of friction and cabling layout!
- In case of liquid shortfall, please find out the cause and remove the defect.
- All cables are rigid and flexible.
- Rubber covers
- Additional rubber suspension springs

Operation and condition - control

- Safety belts: holds, hold extensions
- Car seats: operation, loose elements and mounting
(Tighten screws and twists and apply the correct tightening moment)
- Shelves: operation, loose elements and mounting
- Audio equipment: operation
- Lightning system: operation
- Air-conditioning system: operation
- Heating: operation
- Floor: checking the connections
- Upholstery: checking the connections
- Grab bars: controlling loose elements and mounting
- Electrical door: operation
- Car rear door
- Vehicle screens: tightness control
- Roof hatch: operation and tightness control
- Roof fan: operation and tightness control
- Screens: operation control
- Checking of vehicle safety facilities
(hammers, extinguisher, first aid kit, informative stickers)

Remarks:

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Polster signature/stamp

Date

Mileage in km

Order repair No.

Operations repeated every 24 months

Air conditioning service / removal of

Air condition filter

Control of the vehicle by the service manager

- Checking the vehicle in terms of damaged varnish, corrosion and post-accident damages

Control site

- Checking the vehicle in terms of damaged anti-corrosion coating of the chassis
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning compressor
- Checking the air-conditioning V-belt
- Checking the vehicle in terms of loose elements and mounting of the towing hook
- Checking the vehicle in terms of loose elements and mounting of the heating system
- Checking the vehicle in terms of loose elements and mounting of the air-conditioning system
- Checking the vehicle in terms of damaged spare wheel hold

Liquid and gas levels in the air-conditioning system – control and adjustment

In case of liquid or gas shortfall, please find out the cause and remove the defect (separate order).

Tightness and condition

- Please pay special attention to areas of friction and cabling layout!
- In case of liquid shortfall, please find out the cause and remove the defect.
- All cables are rigid and flexible.
- Rubber covers
- Additional rubber suspension springs

Operation and condition - control

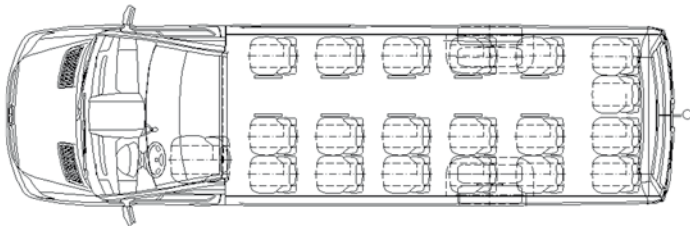
- Safety belts: holds, hold extensions
- Car seats: operation, loose elements and mounting
(Tighten screws and twists and apply the correct tightening moment)
- Shelves: operation, loose elements and mounting
- Audio equipment: operation
- Lightning system: operation
- Air-conditioning system: operation
- Heating: operation
- Floor: checking the connections
- Upholstery: checking the connections
- Grab bars: controlling loose elements and mounting
- Electrical door: operation
- Car rear door
- Vehicle screens: tightness control
- Roof hatch: operation and tightness control
- Roof fan: operation and tightness control
- Screens: operation control
- Checking of vehicle safety facilities
(hammers, extinguisher, first aid kit, informative stickers)

Remarks:

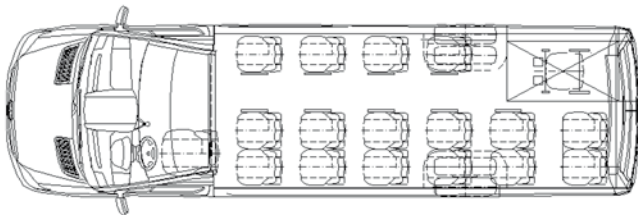
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Polster signature/stamp

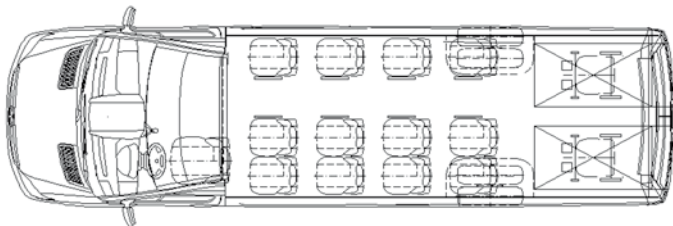
19+1



16+1+1W



12+1+2W



Polster

PL 64-920 Pita (Poland)

ul. Jana Styki 16

tel.: +48 67 352 07 60, fax: +48 67 352 07 61

e-mail: biuro@polster.pl

www.polster.pl



tel.: +48 501 350 003



tel.: +48 501 094 293



tel.: +48 501 094 293



tel.: +358 400 891188



Świadectwo homologacji
Ministerstwa Infrastruktury
numer PL*4500*00

